

PRIVACY POLICY (POPIA COMPLIANT)

Privacy Policy

Nature's Buys respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa.

Information We Collect

We may collect:

- ❖ Full name
- ❖ Email address
- ❖ Telephone number
- ❖ Delivery address
- ❖ Billing address
- ❖ Payment information
- ❖ Website usage information

How We Use Information

Your information may be used to:

- ❖ Process orders
- ❖ Communicate order updates
- ❖ Deliver products
- ❖ Provide customer support
- ❖ Improve our services
- ❖ Comply with legal obligations

Information Sharing

We do not sell personal information.

Information may be shared with:

- ❖ Courier companies
- ❖ Payment providers
- ❖ Technology service providers
- ❖ Regulatory authorities when legally required

Data Security

Reasonable technical and organizational safeguards are implemented to protect personal information against unauthorized access, disclosure, loss, or misuse.

Cookies

Our website may use cookies to improve user experience and website functionality.

Users may disable cookies through browser settings.

Your Rights Under POPIA

You may:

- ❖ Request access to your information
- ❖ Request correction of inaccurate information
- ❖ Request deletion where legally permissible
- ❖ Object to certain processing activities

Requests may be submitted to:

Email: info@naturesbuys.co.za

Retention

Personal information will be retained only as long as reasonably necessary for business and legal purposes.